



**Customer Service Initiative
Executive Order 13571
Agency Senior Officials
October 2011**

AGENCY	NAME	TITLE
USAID	Angelique Crumbly	Senior Deputy Assistant Administrator/PIO
Agriculture	David Aten	Deputy Director of the Office of Executive Secretariat
Commerce	Ellen Herbst	Senior Advisor to the Deputy Secretary
Defense	Joyce France	Director, CIO Management Services
Education	Steven Corey-Bey	Chief Enterprise Architect
Energy	Ingrid Kolb	Director, Office of Management
General Services Administration	Martha Dorris	Deputy Associate Administrator, Office of Citizen Services and Innovative Technologies
Health and Human Services	Ned Holland	Assistant Secretary for Administration
Homeland Security	Chris Cummiskey	Deputy Under Secretary for Management
Housing and Urban Development	Douglas Criscitello	Chief Financial Officer
Interior	Bruce Peacock	Chief of the Environmental Quality Division, National Park Service
Labor	Curtis Turner	Director, Information Technology Center
NASA	Cynthia Lodge	Deputy Performance Improvement Officer
Nuclear Regulatory Commission	Darren Ash	Deputy Executive Director for Corporate Management
Office of Personnel Management	John Foley	Senior Advisor to the Director
Small Business Administration	Jonathan Swain	Chief of Staff
Social Security Administration	Carolyn Colvin	Deputy Commissioner
State	Ana Larkin	Senior Analyst, Office of Management Policy, Rightsizing, and Innovation, Under Secretary for Management
Transportation	Brack Boehler	Director, IT Compliance
Treasury	Robyn East	Chief Information Officer
Veterans Affairs	Martha Orr	Executive Director, Quality, Performance and Oversight, Office of Information and Technology